



Cisco Global Support Center in Krakow



together we collaborate. innovate. educate.



About
Krakow

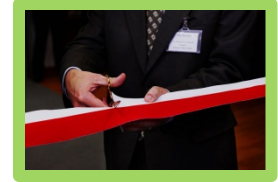


What's on your checklist?



Cisco in Krakow

- The center started on May 2012 and provides services for both internal and external customers – including Cisco partners and customers.
- This is the third Global Support Center for Cisco with the ones in US (RTP), Asia (Bangalore). It increases Cisco presence in Europe and allows further focus on European customers.
- We are growing very fast hiring both – engineers and non-technical persons in 8 teams with huge plans for expansion.
- Our employees already come from more than 10 different countries, eg. Ukraine, Slovakia, Russia, India, US, Netherlands, Belgium, Italy, Greece, Jordan,.
- Kraków as a great place to live with international schools, friendly inhabitants and its architecture and monuments attracts a great number of foreigners living here for years.



We are looking for people who are interested in technology and joining a well known industry leader : recent graduates as well as experienced candidates.

We are hiring all year round!



Why Cisco?



Fortune 100 Best Companies to Work For

Best Places to Launch a Career

China's Most Respected Companies

13th Most Valuable Brand in the World

Top 50 Places Women Want to Work in the UK

Best Employers in Europe, India, Canada

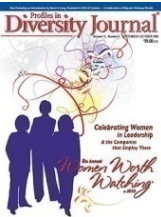
World's Most Ethical Companies

Top 50 Employers—Careers and the Disabled

WORKING MOTHER



ETHISPHERE
GOOD. SMART. BUSINESS. PROFIT



CORPORATE EQUALITY INDEX

BusinessWeek

2010





Graduate
opportunities

Our Opportunities

We are hiring at this moment 20+ graduates for

Cisco Services in Krakow

- Associate Network Consulting Engineer
- Associate Project Manager
- Customer Support Engineer



Graduate programs overview



World-Class Training

Industry-leading accelerated career development program for top university graduates worldwide who aspire to become the next generation of technical leaders at Cisco



On-the-Job Experience

New hires move into an engineering role where they will get on-the-job experience interacting with customers and partners and will be mentored by Cisco engineering professionals.



Join the Cisco Services Organization

After successfully completing the program new hires are promoted into a Network Consulting Engineer , Project Manager or Customer Support Engineer role.

Services

- In the vanguard of Cisco **leading edge technologies** worldwide with some of the best technical experts in the industry.
- **Team of world-class technical experts** whose #1 focus is to help customers and partners to Plan, Design, Implement, Deploy and Operate their networks effectively while delivering the best possible customer experience.
- Provides complex design, performance, optimization services and high end support to the **largest networks in the world**.

Associate Network Consulting Engineer

Skills required

- University graduate, Bachelors or Master degree in Engineering
- Knowledgeable in one or more areas: IP Internetworking, LAN Switching, Voice technologies, Wireless.
- Internetworking troubleshooting experience
- Be able to articulate value-add to Customers
- Basic Network design skills
- Knowledge of network management, network availability & capacity planning
- Basic to good consulting and communication skills
- CCNA+ certification is an asset
- Proficient in English, any additional language is a plus

Associate Project Manager

Skills required

- Strong organizational, leadership, and management skills
- Proven interest in technology
- Understand technical issues, apply technical concepts and leverage technical expertise of others
- Produce quality work under pressure with immediate deadlines
- Ability to adjust to a rapidly changing environment
- Ability to succeed in a highly unstructured environment
- Exemplary written, verbal communication skills, with the ability to present to large groups with confidence
- An additional foreign language is a plus (major EU languages, Russian or Arabic)

Customer Support Engineer

Skills required

- Bachelors or Master's degree in engineering (Computer Science, Electrical Engineering, Networking etc.)
- Good technical foundation in networking (CCNA equivalent level or above)
- Other technology or product knowledge, experience or certifications in the following areas are a plus: voice, security, routing, switching, Microsoft, Linux
- Ability to communicate in English effectively both verbally and in writing; other languages would be a plus
- Passion and demonstrated ability to learn and work in a multicultural team environment
- Ability to drive to achieve goals with limited supervision
- Analytical skills



Join
Us

Eligibility Criteria

- University graduate or BSc/Ms Computer Science degree Network degrees
- Technical degrees preferred
- Must be fluent in English
- Additional language is an asset (German, French, Spanish, Italian, Russian, Arabic etc.)
- Must be able to legally live and work in Poland or any of the CIS countries including Ukraine, without visa support or sponsorship
- Travel requirements (up to 30%) depending on the position
- Good technical foundation in networking (CCNA equivalent level or above) preferred
- Other technology or product knowledge, experience or certifications in the following areas are a plus: voice, security, routing, switching etc.

Our successful candidate is...



Cisco provides exceptional benefits

Compensation & Rewards

- Competitive Base Pay & Bonus
- Medical Plan
- Retirement Plans
- Employee Stock Purchase Plan
- Relocation

Work/Life Integration

- Vacation/ Paid Time Off
- Remote Access

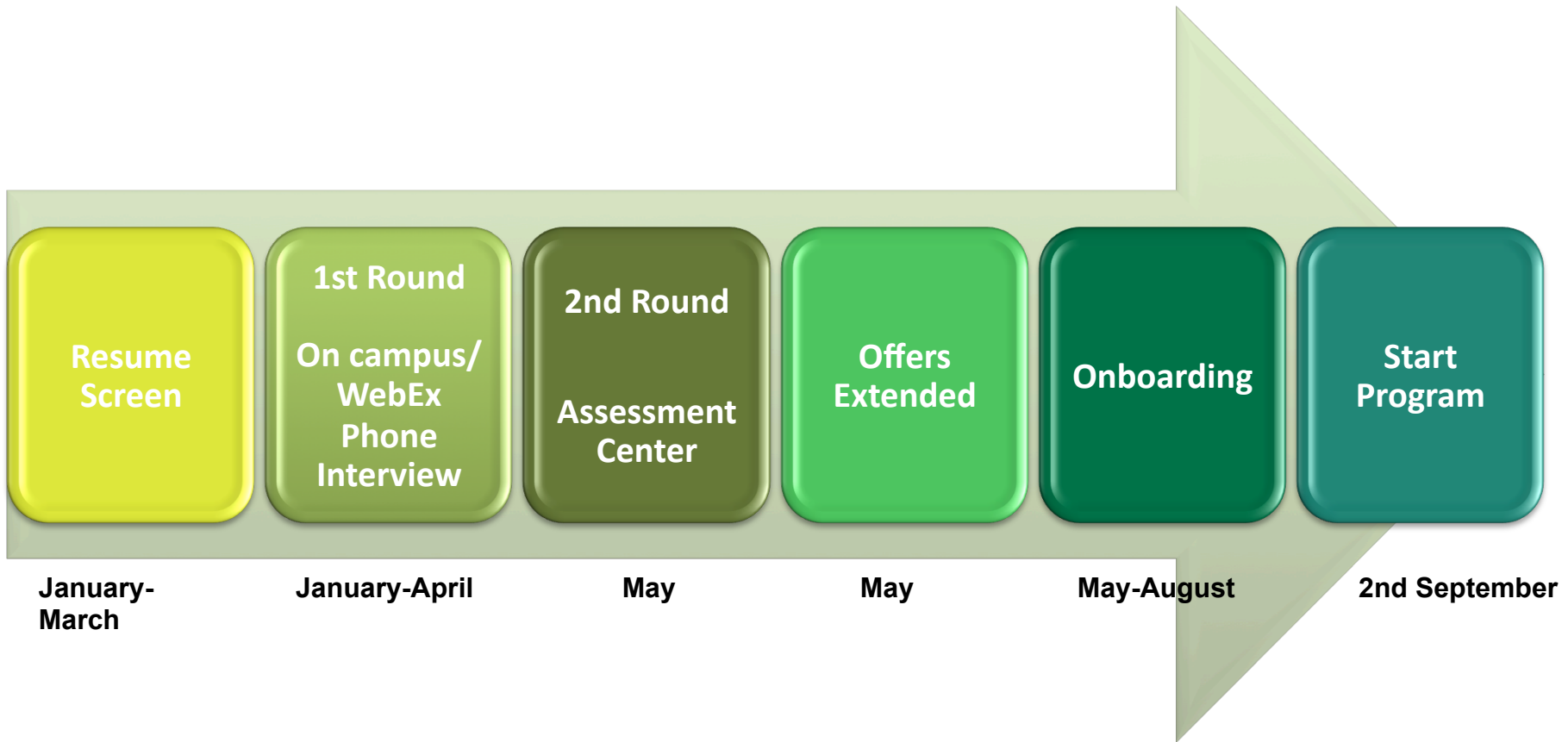
Career Development

- Mentoring
- Cisco Certifications
- On-going Training
- Career Advancement

Corporate Culture

- Customer Success
- Cisco Family
- Teamwork/ Collaboration
- Empowerment
- Innovation
- Drive Change

Recruiting & Onboarding Timeline



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Campus Events

Recruiting Process

Community

Feedback



Career Opportunities

To architect the network as a platform (and reaping its benefits) requires more than just reliable equipment and trained personnel. Customers need to better understand how to use their network architectures so that their networks become their business platforms. Technology alone will not make that happen; Cisco Services play a vital role. Services, whether directly from Cisco or through our partners, can create an intelligent, trusted and resilient network designed to meet Cisco customers' evolving business needs.

The success of the Services organization is driven by commitment, hard work and collaboration amongst the Advanced Services, Technical Services and Services Sales teams within Cisco.

[View All Intern Positions >](#)

[View All Full-Time Positions >](#)



CAMPUS EVENTS

Coming soon to a campus near you!

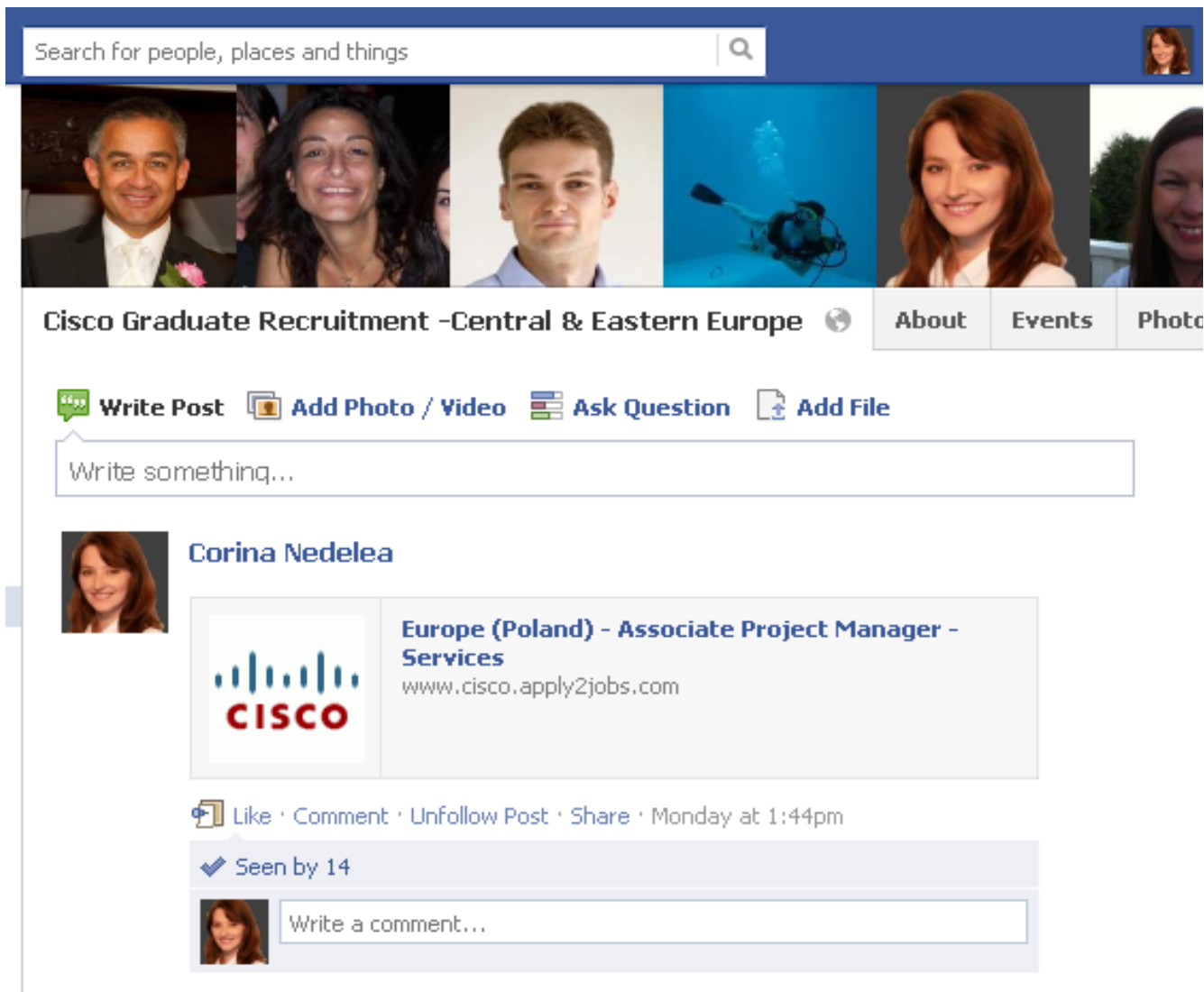
[Learn More](#)

TALK WITH US

Check out the Discussion Topics.

Join us on Facebook

<http://www.facebook.com/groups/ciscocee/>



The image shows a screenshot of a Facebook group page. At the top, there is a search bar with the text "Search for people, places and things" and a magnifying glass icon. Below the search bar is a row of profile pictures of group members. The group name is "Cisco Graduate Recruitment -Central & Eastern Europe". To the right of the group name are buttons for "About", "Events", and "Photos". Below the group name is a row of action buttons: "Write Post", "Add Photo / Video", "Ask Question", and "Add File". Below these buttons is a text input field with the placeholder text "Write something...". Below the text input field is a post by Corina Nedelea. The post features the Cisco logo and the text "Europe (Poland) - Associate Project Manager - Services" and "www.cisco.apply2jobs.com". Below the post is a row of interaction buttons: "Like", "Comment", "Unfollow Post", and "Share". Below the interaction buttons is a "Seen by 14" indicator. At the bottom of the post is a comment input field with the placeholder text "Write a comment..." and a small profile picture of Corina Nedelea.


Search for people, places and things


Cisco Graduate Recruitment -Central & Eastern Europe

About Events Photos

Write Post Add Photo / Video Ask Question Add File


Write something...

 **Corina Nedelea**

 **Europe (Poland) - Associate Project Manager - Services**
www.cisco.apply2jobs.com

Like · Comment · Unfollow Post · Share · Monday at 1:44pm

Seen by 14

 Write a comment...

Why Cisco?



High earning potential

Cisco invests in YOU!

Get paid to learn about Cisco products & technologies

Join a world-class services organization

Excellent Benefits

Access to cutting edge technologies

Receive ongoing coaching & mentoring

Earn Cisco Certifications

Work in a global, diverse environment

Have FUN!

Exposure to top Cisco executives

Get hands on experience

Launch your career with us!



together we collaborate. innovate. educate.

